

Bedtime with the Beasts

Tips for your Program



How do we pay for additional adults or students/scouts?

Up to two weeks before your program you may pay for additional children or adults, to the overnight maximums, with the Reservations Associate at 510.632.9525 x220.

What if a chaperone brings a sibling?

You must be 6 years or older to attend the program. We cannot accommodate siblings, unless the program is exclusive to your group.

What if we have fewer participants on the day of the program than we paid for

Because we have planned and staffed your program for the number of participants you originally requested, we are unable to provide refunds if you have fewer participants on the day of your program.

Does a Zoo Member still have to pay for the program?

Zoo Membership does not apply. This program is separate from regular Zoo Admission.

What happens if it is storming?

BWTB programs take place rain or shine. Although we have "rainy night" plan for severe weather (we have an indoor sleeping area), we take families into the Zoo even when it rains. So, please make sure your family is dressed appropriately.

What if our group is running late?

Unfortunately, we are not able to delay or change the order of the program to accommodate late arrivals.

Also note that the Zoo gates are locked from around 11:00pm until 7:00am and we are unable to interrupt the program for early departures unless there is a medical or family emergency.